



# Intimo Returns Form

**In Australia Post to:** PO Box 968, South Melbourne, VIC 3205. T 03 9645 9939

**In New Zealand Post to:** Private Bag 93215, Parnell, Auckland. T 09 309 5091

Thank you for your order. Please contact your Intimo Consultant if you have any queries or questions about the garment or fit. Your Consultant can assist with your exchange and explain our terms and conditions regarding returns or you can visit our website: [www.intimo.com.au](http://www.intimo.com.au) Please complete all the required fields in this form in clear and legible print and allow ten working days for processing and delivery to your stated address via registered mail in Australia and courier in New Zealand.

Where a product is faulty, significantly different to those shown or described to you or do not do what they are supposed to, you are entitled to an exchange, credit or refund. Intimo does not normally provide a refund if you simply change your mind. If you find that you need to return an item to Intimo, please return it within 14 days of receipt of the garment. (Only garments with a production fault will be exchanged or refunded after this date and within 6 months of purchase)

## 1. CUSTOMER DETAILS

CUSTOMER NUMBER	<input type="text"/>	STREET	<input type="text"/>	
CUSTOMER NAME	<input type="text"/>	SUBURB	<input type="text"/>	
TEL. NO. BH	<input type="text"/>	STATE	<input type="text"/>	POST CODE <input type="text"/>
CONSULTANT NAME	<input type="text"/>	EMAIL	<input type="text"/>	
PARTY ORDER NO.	<input type="text"/>	<input type="checkbox"/> OR <input type="checkbox"/> TICK FOR YOUR PARCEL SENT TO THE CONSULTANT'S ADDRESS		

## 2. GARMENTS RETURNED

Stock Code	Colour	Size	Qty	Price Paid	Reason for Return
Total (A)				\$	

## 3. EXCHANGE / REPLACEMENT GARMENTS

Please indicate a second preference in case of stock inavailability

Stock Code	Colour	Size	Qty	Price Paid
Total (B)				\$
Balance (A +B)				\$

## 4. BALANCE TO PAY

CHEQUE  
  MONEY ORDER  
  VISA  
  MASTERCARD

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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EXPIRY DATE  /  AMOUNT

SIGNATURE \_\_\_\_\_

\*Please do not send cash in the mail

## 5. REFUND OR CREDIT VOUCHER Refund not applicable for Hostess credits

**Credit Card Refund** - please complete details for card used on original purchase  
*If details are not filled out or different to original, a refund cheque will be issued.*

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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EXPIRY DATE  /  AMOUNT

SIGNATURE \_\_\_\_\_

**Electronic Refund** - direct deposit of refund to your nominated bank account

Account Name \_\_\_\_\_

BSB \_\_\_\_\_ Account Number \_\_\_\_\_

**Refund Cheque** payable to \_\_\_\_\_

**Credit Voucher** - can only be issued to the purchasing customer on original order

### OFFICE USE ONLY

DATE RECEIVED

GARMENT(S) REVIEWED BY

RETURN ID NUMBER

SALES ORDER NUMBER

AMOUNT AUD / NZD

COA ID NUMBER

PROCESSED BY

CONTACT NUMBER